Stay Ori Dengan Toyo Tires Program

The “Stay Ori Dengan Toyo Tires” (“Promotion”) is organised by Toyo Tyre Sales and Marketing Malaysia Sdn Bhd (“TOYO”). By participating in this Promotion, each participant agrees to be bound by and comply with these terms and conditions (“Terms”), which shall form a valid and binding agreement between you and TOYO. Participation in the Promotion constitutes the participant's full and unconditional acceptance of these Terms including any amendments from time to time.

TOYO reserves the right to amend, add to or remove any of these Terms and Conditions from time to time at its sole discretion without prior notice.

Definitions

Unless the context otherwise requires, the following expressions shall have the meanings assigned to them below:

"Authorised Dealer" means any dealer officially appointed and authorised by TOYO to participate in this Promotion.

"Eligible Participant" means an individual who satisfies all eligibility requirements under Clause 1.

"Promotion Period" means the period commencing on **1 October 2026 to 31 December 2026** or upon full utilisation of the promotional allocation, whichever occurs first, unless otherwise extended by TOYO in accordance with these Terms.

"Qualifying Purchase" means the purchase of the minimum number of two (2) or (4) pieces of eligible Toyo Tires brand passenger tyres, excluding commercial tyres, in a single receipt from a participating Authorised Dealer during the Promotion Period as detailed in Clause 4.2(a), subject always to verification of TOYO.

"Reward" means any cashback, voucher or promotional incentive awarded under this Promotion.

"T-CARE App" means TOYO's official mobile application through which participants register their membership and tyre purchases.

"Business Day" means any day other than a Saturday, Sunday or public holiday in Selangor, Malaysia.

1. Promotion Eligibility

1.1 This Promotion is open to all individuals who:-

(a) are at least eighteen (18) years of age at the time of participation;
(b) have successfully registered as members of the T-CARE App;
(c) make a Qualifying Purchase during the Promotion Period; and
(d) comply with these Terms.

1.2 Directors, shareholders, officers, partners, agents, owners, employees and/or staffs of the participating Authorised Dealers are not eligible to participate in this Promotion.

1.3 TOYO reserves the right to require any participant to produce identification documents or any supporting documents reasonably required to verify eligibility before awarding any Reward.

2. Promotion Period

2.1 This Promotion shall commence on 1st October 2026.

2.2 Unless otherwise announced by TOYO, the Promotion shall continue until 31st December 2026 or full utilisation of the promotional allocation.

2.3 TOYO may, at its sole and absolute discretion, extend, shorten, suspend or terminate the Promotion Period at any time without prior notice and without any liability.

2.4 Any purchases and/or submissions prior to the commencement of this Promotion and/or beyond the Promotion Period shall be considered as invalid and shall not be eligible for this Promotion.

3. Participation Requirements

3.1 Participants must purchase the minimum number of two (2) or (4) pieces of eligible Toyo Tires brand passenger tyres from participating Authorised Dealers during the Promotion Period.

3.2 The eligible purchase must be registered through the T-CARE App within fourteen (14) calendar days from the purchase date. Registrations submitted after the fourteen (14) calendar days registration period shall automatically be rejected.

3.3 Each Qualifying Purchase entitles the participant to one (1) eligible promotion entry.

3.4 Each Eligible Participant may submit multiple Qualifying Purchases during the Promotion Period. However, the Rewards under this Promotion shall only apply to a maximum of eight (8) eligible tyres purchased and successfully registered by each Eligible Participant during the Promotion Period.

3.5 Where purchases exceed the maximum eligible quantity, only the earliest verified Qualifying Purchases up to the maximum eligible quantity shall qualify for Rewards.

4. Promotion Mechanics

4.1 This Promotion applies to all eligible Toyo Tires brand passenger tyres sold by participating Authorised Dealers, excluding commercial tyres. For the avoidance of doubt, "commercial tyres" refer to tyres designed and marketed primarily for commercial vehicles, including but not limited to trucks, buses and heavy commercial vehicles, as determined by TOYO.

4.2 To qualify for the Rewards under this Promotion, an Eligible Participant must:-

(a) purchase the required number of eligible Toyo Tires brand passenger tyres (i.e. minimum of two (2) pieces or four (4) pieces) in a single receipt from a participating Authorised Dealer during the Promotion Period;
(b) successfully register or log in to the T-CARE App;
(c) register the Qualifying Purchase through the T-CARE App within fourteen (14) calendar days from the date of purchase; and
(d) successfully complete the verification process conducted by TOYO.

Each Qualifying Purchase shall constitute one (1) eligible entry under this Promotion.

4.3 Participants shall upload a clear and legible copy of the official printed purchase receipt through the T-CARE App together with all information requested by TOYO. Handwritten receipts, altered receipts, duplicate receipts, incomplete submissions or illegible receipts shall not be accepted.

4.4 TOYO reserves the right to request the original receipt or any additional supporting documents for verification purposes at any time before the Reward is credited.

5. Rewards

Rewards are available only while the promotional allocation lasts and are awarded on a first-come, first-served basis upon successful verification of each Qualifying Purchase.

5.1 Join T-CARE Member Reward

An Eligible Participant who:

(a) downloads the T-CARE App;
(b) successfully registers as a T-CARE member; and
(c) registers a Qualifying Purchase in the T-CARE App during the Promotion Period,

shall be entitled to a one-time Join T-CARE Member Reward as follows:

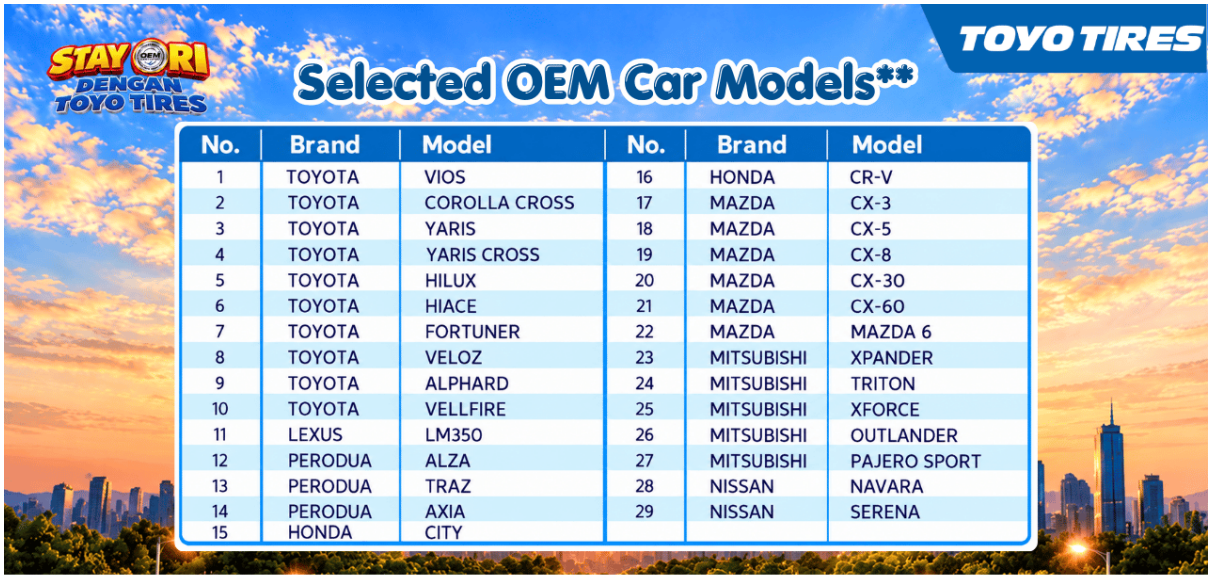
Qualifying Purchase	Reward
Two (2) Eligible Tyres in a Single Receipt	RM20
Four (4) Eligible Tyres in a Single Receipt	RM40

The T-CARE Member Reward is limited to one (1) redemption per Eligible Participant throughout the Promotion Period regardless of the number of Qualifying Purchases made.

Participants must complete membership registration on the T-CARE App and successfully register their Qualifying Purchase on the T-CARE App to qualify for the Reward. Failure to complete any of these requirements will render the Participant ineligible for the Join T-CARE Member Reward.

5.2 Stay Ori Reward

The Stay Ori Reward is exclusively applicable to Eligible Participants whose eligible OEM car model, fitted with Toyo Tires, is registered in the T-CARE App and who successfully register their Qualifying Purchase under the same registered OEM car model. The eligible OEM car models are listed below:



No.	Brand	Model	No.	Brand	Model
1	TOYOTA	VIOS	16	HONDA	CR-V
2	TOYOTA	COROLLA CROSS	17	MAZDA	CX-3
3	TOYOTA	YARIS	18	MAZDA	CX-5
4	TOYOTA	YARIS CROSS	19	MAZDA	CX-8
5	TOYOTA	HILUX	20	MAZDA	CX-30
6	TOYOTA	HIACE	21	MAZDA	CX-60
7	TOYOTA	FORTUNER	22	MAZDA	MAZDA 6
8	TOYOTA	VELOZ	23	MITSUBISHI	XPANDER
9	TOYOTA	ALPHARD	24	MITSUBISHI	TRITON
10	TOYOTA	VELLFIRE	25	MITSUBISHI	XFORCE
11	LEXUS	LM350	26	MITSUBISHI	OUTLANDER
12	PERODUA	ALZA	27	MITSUBISHI	PAJERO SPORT
13	PERODUA	TRAZ	28	NISSAN	NAVARA
14	PERODUA	AXIA	29	NISSAN	SERENA
15	HONDA	CITY			

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Subject to successful verification of a Qualifying Purchase, Eligible Participants shall be entitled to one (1) Guaranteed Reward for each Qualifying Purchase, based on the number and size of the eligible Toyo tyres purchased:

Tyre Size	**Purchase Quantity**	**Reward**
15 inches and below	Four (4) Eligible Tyres in a Single Receipt	RM40
16 inches and 17 inches	Two (2) Eligible Tyres in a Single Receipt	RM20
	Four (4) Eligible Tyres in a Single Receipt	RM80
18 inches and above	Two (2) Eligible Tyres in a Single Receipt	RM40
	Four (4) Eligible Tyres in a Single Receipt	RM120

5.3 Birthday Reward

An Eligible Participant whose birthday falls within the same calendar month as the Qualifying Purchase shall receive an additional cashback of RM20, subject to the following conditions:

(a) the participant purchases a minimum of two (2) eligible Toyo tyres in a single receipt;
(b) the participant successfully registers the Qualifying Purchase during the Promotion Period;
(c) the participant's date of birth corresponds with the calendar month of the Qualifying Purchase;
(d) TOYO may require the participant to provide a valid NRIC, passport or other government-issued identification document for verification.

The Birthday Reward is limited to one (1) redemption per Eligible Participant throughout the Promotion Period regardless of the number of Qualifying Purchases made.

Example:

Participant's Birthday Month	**Purchase(s) During Promotion Period**	**Eligibility for Birthday Reward**
October	1st purchase in October	**YES**
October	2nd purchases in October	**NO**
October	1st purchase in November	**NO**
November	1st purchase in October	**NO**

5.4 Repeat Purchase Reward

An Eligible Participant who:

(a) has previously registered a purchase of Toyo Tires brand tyres under the Toyo Warranty programme before the Promotion Period; or
(b) has successfully registered an earlier Qualifying Purchase under the T-CARE App during the Promotion Period,

and subsequently makes another Qualifying Purchase during the Promotion Period shall be eligible to receive one (1) additional Repeat Purchase Reward of RM20.

For the purposes of this clause, a "Repeat Purchase" means a subsequent Qualifying Purchase completed after an earlier successfully registered purchase.

6. How to Participate?

Step 1 – Purchase the required number of eligible Toyo tyres in a single receipt from any participating Authorised Dealer during the Promotion Period.

Step 2 – Download the official T-CARE App and either register as a new member or log in using an existing T-CARE account.

Step 3 – Register the Qualifying Purchase within fourteen (14) calendar days from the purchase date during the Promotion Period by uploading a clear copy of the official printed receipt and completing all required purchase information.

Proof of purchase/receipt must be clear and legible and in the form of official printed receipt. Handwritten receipt will not be accepted.

Step 4 – Upon successful verification by TOYO, the applicable Reward shall be credited automatically to the participant's Touch 'n Go eWallet registered under the same mobile number registered in the participant's T-CARE account within ten (10) Business Days.

Participants are solely responsible for ensuring that the mobile number registered under their T-CARE account is identical to the mobile number registered for their Touch 'n Go eWallet. TOYO shall not be liable for any delay, rejection or failure in crediting any Reward resulting from incorrect, inactive, invalid or mismatched account information.

7. Reward Fulfilment

7.1 Upon successful verification of a Qualifying Purchase, the applicable Reward shall be credited to the Eligible Participant's Touch 'n Go eWallet registered under the same mobile number as the participant's T-CARE account within ten (10) Business Days.

7.2 All Rewards are subject to the promotional allocation and shall be awarded on a first-come, first-served basis upon successful verification of eligible submissions during the Promotion Period.

7.3 Once the promotional allocation has been fully utilised, TOYO reserves the right to discontinue the issuance of Rewards without further liability.

7.4 Participants are solely responsible for ensuring that (a) the mobile number registered under their Touch 'n Go eWallet account is identical to the mobile number registered under their T-CARE account, (b) their Touch 'n Go eWallet account is active and capable of receiving cashback and (c) all account information provided to TOYO is complete, accurate and up to date. TOYO shall not be responsible for any failure, delay, or inability to credit the Reward arising from incorrect, invalid, inactive, or mismatched mobile numbers.

7.5 Where a Reward cannot be credited due to incorrect, invalid, inactive, suspended or mismatched account information, or for any reason attributable to the participant, the Reward shall be deemed forfeited. TOYO shall not be obliged to re-credit, replace or compensate the participant for any forfeited Reward.

7.6 Once the Reward has been successfully credited to the Participant's Touch 'n Go eWallet account, it shall be subject to the Touch 'n Go eWallet Terms and Conditions, including any applicable validity, usage, or expiry requirements imposed by Touch 'n Go eWallet.

7.7 TOYO shall not be liable for any losses, damages, delays, failed crediting, or claims arising from the Participant's failure to comply with these Terms and Conditions, including but not limited to providing incorrect information, maintaining an inactive Touch 'n Go eWallet account, or failing to ensure that the registered mobile numbers for the T-CARE account and Touch 'n Go eWallet account are identical.

7.8 Notwithstanding any other provision of these Terms, TOYO reserves the right to withhold, withdraw, cancel, adjust and/or recover the whole or any part of any Reward where TOYO reasonably determines that:

(a) the Reward was awarded in error;
(b) the participant was not entitled to the Reward;
(c) the participant has breached these Terms and Conditions;
(d) the Reward was obtained through fraud, misrepresentation or abuse of the Promotion; or
(e) the participant has failed to comply with any verification requirement imposed by TOYO.

Such withdrawal, adjustment or recovery may be effected before or after the Reward has been credited.

8. Other Terms & Conditions

8.1 All submissions are subject to verification. TOYO reserves the right to delay the issuance of any rewards for the purposes of investigation and may, at its sole discretion, refuse to verify and/or process any submission that deemed to be fraudulent, reasonably suspected and/or in violation of these terms and conditions.

8.2 Participants are responsible for ensuring that the information provided is accurate, complete and truthful. TOYO reserves the right to reject any submissions with incomplete or inaccurate or inconsistent details, duplicate entries, or receipts that are damaged, torn or illegible.

Any submission containing false, altered, or misleading information will be considered a violation of our campaign terms and conditions. Participants involved in such misconduct will have their

entries rejected, be permanently disqualified from joining any future promotions of TOYO and may be referred to the relevant authorities for further action.

8.3 All rewards are limited in quantity and available strictly on a first come first serve basis, while promotion last. TOYO shall not be held liable for unavailability of rewards once all units have been redeemed.

8.4 All rewards are non-transferable, non-exchangeable, non-refundable, and non-negotiable. TOYO will not entertain any request for replacement, exchange, or cash refund.

8.5 TOYO reserves the right to substitute the Reward with another reward of equivalent value at any time without prior notice. All rewards are provided on an "as is" basis and are non-transferable, non-exchangeable, and not redeemable for cash, credit, or any other items or vouchers, except as determined by TOYO at its sole discretion.

8.6 TOYO's decision on all matters relating to this Promotion shall be final, conclusive and binding. No further correspondence, appeal or dispute will be entertained.

8.7 Failure by TOYO to enforce any provision of these Terms shall not constitute a waiver of that provision.

8.8 Any disputes will first be resolved through good faith negotiation, and if unresolved, the parties shall submit to the exclusive jurisdiction of the courts of Malaysia.

8.9 If any provision of these Terms is held to be invalid or unenforceable, the remaining provisions shall continue in full force and effect.

8.10 TOYO shall not be liable for any delay, suspension or failure in performing its obligations under these Terms arising from any event beyond its reasonable control, including but not limited to acts of God, flood, fire, epidemic, pandemic, war, civil disturbance, governmental action, labour dispute, power failure, telecommunications failure or system malfunction.

8.11 TOYO reserves the right to cease, suspend and/or call off this Promotion at its sole discretion as it deems fit and appropriate, without prior notice or liability to any party.

8.12 By participating in the Promotion, all participants expressly and unconditionally: -

(a) consent for TOYO to collect, record, hold, store, use and disclose their personal information for purposes which are necessary or related to the participation in the Promotion.
(b) consent for TOYO to disclose or publish their personal information such as their names and identities and any general information that TOYO sees fit about the participants in any media, marketing, or advertising materials; and
(c) grant TOYO the absolute and unrestricted right to modify, use, reproduce and publish any photographs, videos, or other images of the participants for any promotional, marketing, commercial or other related purposes, without any payment or compensation or further notice.

Personal data shall be processed in accordance with TOYO's Privacy Notice available on TOYO's official website.

Please direct all enquiries pertaining to this Promotion to the following:

- Contact person: Ms. Faizah
- Tel: +6019-222 0690
- Office hours: Monday - Friday, 8.00AM – 5.00PM (excluding public holidays)

TOYO TIRES "STAY ORI DENGAN TOYO TIRES" E-WALLET CAMPAIGN
PERIOD: Starting from 1st October 2026, while promotion lasts

Toyo Tires Official Notice: Misuse/Abuse of Submissions

Toyo Tires takes the integrity of our promotions seriously. Any submission containing false, altered, or misleading information will be considered a violation of our campaign terms and conditions.

Participants involved in such misconduct will have their entries rejected, be permanently disqualified from joining any future Toyo Tires promotions and may be referred to the relevant authorities for further action.

We appreciate your cooperation in maintaining the fairness and integrity of our promotions.

东洋轮胎 " STAY ORI DENGAN TOYO TIRES" 电子钱包活动

活动日期：从2026年10月1日开始，送完为止

东洋轮胎官方通告：禁止滥用电子钱包活动申请

东洋轮胎高度重视促销活动的诚信。任何含有虚假、篡改或误导性信息的提交，将被视为违反活动条款与细则。

参与者如有此类不当行为，其参赛资格将被取消，并被永久禁止参加东洋轮胎的任何促销活动，同时可能会被移交相关执法机构处理。

感谢您的配合，共同维护本公司促销活动的公平性与公正性。